

## VAL 301 – Quality, WHS, Environmental & Social Policy

Valen Project Services is an established, multi-faceted company with an emphasis on quality customer service, exceptional trade service deliverables and high-quality, value outcomes.

Valen Project Services provides Facilities Management, Building Refurbishment and Fit-Out Services in the Commercial, Government, Light Industrial and Health Sectors in addition to Project Management services to Residential & Mixed-Use Strata, Commercial, and Industrial Sectors.

We will empower all staff to make positive change and believe that everyone has an active and ongoing role to improve the organisation and optimise its safety, environmental, quality, and social enterprise reputation with clients, external organisations, and the general community.

To achieve its objectives Valen Project Services assumes and undertakes to:

- Develop and produce our services in a methodical way and set measurable objectives and targets. The objectives and targets will be reviewed during the management review for continually improving Valen Project Services' performance and protecting our interested parties including the environment.
- Comply with all associated environmental and WHS regulations plus any client or self-imposed policies exceeding regulatory requirements.
- We will do everything practicable to implement safe and healthy working conditions for the prevention of work-related injury, mental and physical ill health.
- When undertaking any works, we will, as practicable, act to protect the environment, prevent pollution, minimise wastage and re-use, recycle, and recover of the maximum number of resources that we use when providing our services.
- We will look to partner with environmental social enterprises to offset a portion of emissions generated by our business operations.
- Implement WHS consultation with all interested parties and encourage participation to improve systems & processes by consulting, cooperating, and coordinating with other duty holders.
- Support all workers who raise issues or stop work where they feel it is unsafe, unethical, immoral, impacting to wellbeing, or illegal.
- We will ensure that we understand our client's needs and expectations and in turn provide the best quality and product and services.

To demonstrate our commitment, we are working towards the implementation of a Business Management System that is independently certified as complying with the following:

- ISO 9001:2015 – Quality management systems (Current)
- ISO 45001:2018 – Occupational health and safety management systems (Current)
- ISO 14001:2015 – Environmental management systems (Current)
- Green Building Council of Australia accreditation scheme (Future)
- NSW Government WHS Management Systems and Auditing Guidelines Edition 6 (Future)
- Australian Government Building and Construction WH&S Accreditation Scheme (Future)

Directors' Acknowledgement:  
Dated: 2<sup>nd</sup> December 2022



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Issue Date: 8 December 2022 – Review Period: 12 Months  
Revision: 3.0